

#### **Mission Statement:**

The Utah Office of Inspector General of Medicaid Services, on behalf of the Utah Taxpayer, will comprehensively review Medicaid policies, programs, contracts and services in order to identify root problems contributing to fraud, waste, and abuse within the system and make recommendations for improvement to Medicaid management and the provider community.

The Utah OIG accomplishes its mission through three key interactive teams:

<u>Special Investigations Unit and</u>
<u>Medical Review</u>: This team
performs post payment reviews,
mandated reviews and investigates
Medicaid payments to ensure
compliance with policy.

<u>Performance Audit</u>: This team focuses on reducing waste, abuse, and fraud through preventive control audits and independent reviews of key Medicaid and related agency processes.

<u>Policy, Training, Data Analytics</u>: Provides critical tools necessary to identify and investigate fraud, waste, and abuse in the Medicaid system. Utah Office of Inspector General 288 North 1460 West PO Box 143103

PO Box 143103
Salt Lake City, Utah 84114-3103
Public Information Officer:
(385) 831-5397

UtahOIG@Utah.gov



#### **UTAH MEDICAID POLICIES**

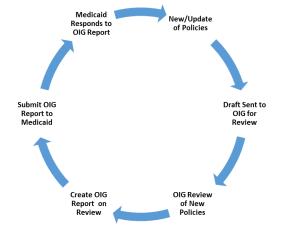
Utah OIG conducts reviews of Medicaid policies to identify conflicts between the State Medicaid Plan, Department Administrative Rules, Medicaid Provider Manuals and the Medicaid Information Bulletin (MIB). To accomplish this mission, the office has a Policy and Training Coordinator that serves as the policy subject matter expert.

Policies the office applies in conducting investigations and recovery of fraud, waste and abuse:

- Medicaid State Plan
- Department Administrative Rules
- Medicaid Provider Manuals
- Medicaid Information Bulletins (MIBs)

Utah Office of Inspector General of Medicaid Services

September 201



# New and Updated Medicaid Policy Review Cycle

Utah Medicaid updates provider manuals and Administrative Rules as policy changes are made to the program. Generally, these updates occur once per quarter, but can be issued at any time there is a change in law or operation of the program. In September 2017, Medicaid submitted 17 updated or new policy manuals to the Utah OIG for review to identify potential conflicts prior to publication in October 2017.

#### Follow the Utah OIG

Valuable policy information and training material can be viewed:

Utah OIG Website:

https://oig.utah.gov/

Facebook:

https://www.facebook.com/UtahOIG

Twitter:

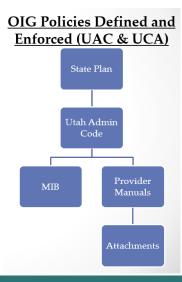
https://twitter.com/utahoiq

## Success of Medicaid

Thank you for participating in the Utah Medicaid program. Your contribution and support is greatly needed to for the success of the program, protection of its recipients and continued high quality and respect of all citizens of Utah.

#### Why Review Policies?

- Advise auditors & investigators on policy questions.
- Conduct reviews of draft Medicaid policies prior to publication.
- Identify potential conflicts and make recommendations to Medicaid.



## **Request Utah OIG Training**

Please contact the Utah OIG Public Information Officer (PIO) to learn more about the Utah OIG or to request a presentation from the Policy and Training Coordinator. We can come to your office or participate in conferences and seminars to provide additional information about the Utah OIG and our mission. The Utah OIG is interested in building a strong partnership with the provider community. You can reach the Utah OIG PIO at (385) 831-5397.

## **Utah Medicaid Policy**

Utah OIG Enforces Medicaid Policy:

Utah State Medicaid Plan www.health.utah.gov/medicaid/stplan/index.htm

Department Administrative Rules <a href="https://rules.utah.gov/publications/utah-adm-code/">https://rules.utah.gov/publications/utah-adm-code/</a>

Medicaid Provider Manuals <a href="https://medicaid.utah.gov/publications">https://medicaid.utah.gov/publications</a>

Medicaid Information Bulletins (MIBs) <a href="https://medicaid.utah.gov/publications">https://medicaid.utah.gov/publications</a>

## Contact the Utah OIG:

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